

2016

Ap

Practice leaflet

Pharmacy for the body, mind and soul...

www.alphabetpharmacy.co.uk

It's as easy as A, B, C...

Dispensing

We dispense NHS prescriptions including prescriptions that have been sent to us by your doctor electronically.

Repeat dispensing

We dispense NHS repeat dispensing prescriptions if your GP decides that you are eligible for them.

Disposal of unwanted medicines

We will dispose of any unwanted medicines for you and ensure that they are destroyed appropriately and safely.

NHS health advice and self-care

We can provide advice about your medicines and a range of other aspects of your health including how to live a healthy life. We can help you find the right advice if we cannot help you ourselves.

Medicines advice

We can advise you on how to get the best out of your medicines whether it is a medicine that you are used to taking or one that is new to you.

Patient medication records

We keep records of your medicines to help us advise you. We comply with the Data Protection Act and the NHS Code of Practice on Confidentiality.

Other NHS services

We provide a range of other services that have been commissioned by your local NHS to meet your specific needs. Please ask one of our team for details.

Private consultation

We provide private one to one consultation via Skype and Facetime.

Comments, suggestions or complaints

Please speak to a member of our team if you have any comments or suggestions about our services.

If you wish to complain about our service please speak to our superintendent pharmacist in the first instance.

If you would prefer please write to us at:

Alphabet pharmacy, 218 - 222 Derbyshire Lane West, Manchester, M32 9LD.

Alternatively you can send an e-mail to:

letters@alphabetpharmacy.co.uk

We operate a complaints procedure as part of the NHS system for dealing with complaints and which complies with national criteria.

We like to connect

We like to connect with our patients. You can find our contact details on the back of this leaflet and follow us on social media for our latest updates.

...@Alphabet pharmacy

When we are closed...

When we are closed, for any health problem advice and details of other health services, contact NHS 111, 24 hours a day. Call 111 or in the case of an emergency call 999.

We provide NHS services on behalf of:

NHS England,

Greater Manchester Area Team.
4th Floor,
3 Piccadilly Place,
London Road,
Manchester,
Lancashire,
M1 3BN.

0845 0500 194

www.england.nhs.uk/north

Here are our full contact details:

Alphabet Pharmacy,
218-222 Derbyshire Lane West,
Manchester,
M32 9LD

07957 497 416

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@Pharmacy_A_to_Z

